

CU Succeed Programs Campus Box 164, P.O. Box 173364 Denver, CO 80217 Office (303)315-7030 Fax (303)315-7046

January 1, 2018

Dear CU Succeed Community:

Welcome to the beginning of a new semester with the CU Succeed Programs! CU Succeed is a concurrent enrollment program for high school students through the University of Colorado Denver. We collaborate with more than 120 schools in Colorado, offering students the opportunity to achieve a head start towards their college experience. Through the CU Succeed Programs students are able to take CU Denver courses during the school day, on their high school campus! This opportunity allows students to earn high school and CU Denver credit at a reduced tuition rate. Students experience collegiate course rigor and develop skills to navigate the overwhelming world of higher education!

In order to take advantage of this opportunity, students must apply to become a CU Succeed student and register for their course. We have enclosed detailed instructions to guide you through every step.

In this packet you will find:

- **The Spring 2018 Schedule and Deadlines:** It is critical that these deadlines are followed and met on time. *There will be no exceptions!*
- **Parent/Guardian Financial Responsibly Form:** Every student must submit a signed and completed form to their instructor by February 12, 2018.
- Directions on how to complete CU Succeed registration, set up your CU Denver email, pay your tuition, and order a transcript
- Frequently Asked Questions

If you have any questions, please do not hesitate to contact our office! We want to help you achieve a successful experience. Best wishes!

Sincerely,

Angela Alton CU Succeed Assistant Director





## **Spring 2018 Schedule and Deadlines\***

Monday 01/08/18	<b><u>Registration Opens:</u></b> You may begin your application and registration for your Spring 2018 CU Succeed courses. Please refer to the <u>CU Succeed website</u> for detailed instructions and links.
Friday 02/09/18	Last Day to Apply: CU Succeed program application must be completed by this day.
Monday 02/12/18	Last Day to Register: Registration must be completed no later than this day. If you are not registered by this day, you will not receive credit. <i>There will be no exceptions</i> .
	CU Succeed Parent/Guardian Financial Responsibility Form due:
	Turn in Financial Responsibility Form to your teacher by this day.
Friday 02/23/18	Last Day to Drop: Courses dropped by this date will not appear on your CU Academic Record and you will not be responsible for the tuition. You must drop the course through your CU student Portal.
Friday 03/16/18	Last Day to Withdraw: You will be responsible for tuition payment and the course will appear on your CU Denver Academic Record as a 'W'.
Friday 03/30/18	<b><u>Tuition Due:</u></b> Payment instructions are located on the <u>CU Succeed website</u> . A reminder e-mail will be sent to the e-mail supplied on the application; bills will not be mailed!

Note: Grades will be recorded on an official CU Denver transcript, and will become a part of the student's permanent academic record at the University of Colorado. Grades and Transcripts will be available by the end of June 2018.

## Have questions? Contact us!

CU Succeed Programs

www.clas.ucdenver.edu/cusucceed

Campus Box 144, P.O. Box 173364 Denver, CO 80217-3364 Office (303) 315-7030 Fax (303) 315-7046

\*The CU Succeed Office holds the right to make extensions and adjustments. Exceptions to deadlines will NOT be honored.



### **University of Colorado Denver**

#### CU Succeed Parent/Guardian Financial Responsibility Form

CU Succeed is a unique program of the University of Colorado Denver that works with schools throughout Colorado to provide high school students the opportunity to take courses in their high schools for both high school and college credit. The courses offered in the program are not high school courses for which students earn college credit. They are courses that have been reviewed by CU Denver faculty and have been deemed equivalent in content and academic standards to courses taught on the CU Denver campus. Additionally, the instructors have met the same standards as on-campus instructors and have been granted adjunct faculty status by an academic department of the University.

Credits earned in CU Succeed courses appear on an official University of Colorado Denver transcript and can be applied to a degree program at one of the CU campuses (with limited exceptions), or they may be transferred to another college or university. **CU Denver cannot guarantee that its courses will transfer to any institution, nor will it refund tuition for courses that do not transfer.** 

Enrollment in CU Succeed courses for CU Denver credit is **optional**. Students who wish to enroll in CU Succeed courses and receive CU Denver credit must meet the enrollment and payment deadlines.

IMPORTANT: CU Denver will not mail a tuition bill. Spring 2018 tuition is due February 12, 2018. Tuition can be paid online in the Passport ID Portal, or by phone at 303-315-1800, or mailed to CU Denver; 13120 E. 19<sup>th</sup> Ave.; Campus Box A098; Aurora, CO 80045. Make checks out to CU Denver and write the student ID number in the memo. Tuition amounts can be found on the CU Succeed website and in the Passport ID Portal. *Please note that tuition payments received via credit or debit cards will be assessed a 2.75% service charge.* 

## Students may drop a course through the student portal by February 23<sup>rd</sup>, 2018 and will not be financially responsible.

Please sign the consent form below and return it to your student's instructor after completing registration. All courses can be included on one form and turned in to one instructor. We strongly encourage you and your student to obtain more information about the CU Succeed Program by visiting our website (<u>www.ucdenver.edu/cusucceed</u>) or contacting us at 303-315-7030.

#### Detach the bottom portion and submit to the instructor. Keep the top for your records.

CU Succeed Parent/ DUE TO T	= = = = = = = = = = = = = = = = = = =	e = = = = = = = = = = = = = = = = = = =	
Name of Student	CU Denver Stu	dent ID #	
Course Number(s)			
Instructor Name(s)			
High School	Total Tuition A	mount	
I certify that I am aware that my student has enrolled in CU from CU Denver. I understand that my student's grades become a part of my student's permanent academic reco school/district has an agreement with CU Denver to pay th of said tuition.	Succeed courses at her/his will be recorded on an offic ord at the University of Colo e tuition for these courses, I	high school for which s/he is e tial CU Denver transcript, and orado. Finally, I am aware tha am financially responsible to (	ligible to receive credit that these grades will t, unless my student's CU Denver for payment
Parent/Guardian Signature	Parent/Guard	ian Name Printed	
Address	City	State	ZIP
Parent Phone #	Parent E-mail		



# **Registration Instructions**

Have you already taken a CU Succeed class? If "Yes", skip to Step 2.



## **Step 1: Apply to CU Succeed** Do not apply if you have already taken CU Succeed classes

- 1: Go to <a href="https://application.admissions.ucdenver.edu/apply/">https://application.admissions.ucdenver.edu/apply/</a>
  - click create account on the bottom of the page

First-time users:

Create an account to start a new application.

- 2: Fill out your information and record the password you set.
  - Your **Username** will be emailed you to.
  - **BE SURE TO SAVE THIS INFORMATION**. You will need this information in order to log into your Student Portal.
  - Click "Continue to application".

## **STUDENT PORTAL INFORMATION**

USER NAME:	
PASSWORD: _	



## Problems? Call CU Succeed at 303-315-7032

- 3: Select "Start a New Application" link at the bottom of the page.
  - The application type is "2018 Continuing and Professional Education" and click "Create Application".
  - Select "2018 Continuing and Professional Education" and "Open Application".
  - Select "CU Succeed" as the program; hit "Continue".

Application	n Details	Welcome
Started Status Open Applie	11/22/2017 In Progress 2018 2018 International Undergraduate Admissions 2018 Undergraduate Non-Degree Admissions 2018 Graduate Admissions 2018 Graduate Non-Degree Admissions 2018 Continuing and Professional Education	Continuing & Professional Education Application Thank you for applying to the University of Colorado Denver! *Please Select a Program © CU Succeed © ESL (English as a Second Language) Non-credit © Graduate CPE Non-degree © Non-credit © Undergraduate CPE Non-degree

- Fill in required fields in each screen
  - <u>Tips:</u>
    - Use your full legal name, not a nick name
    - Leave your Social Security Number blank if you do not know it
    - When entering your high school, type the name and city of your high school to find it on the drop down list.
- Electronically sign and your name, "Confirm"
- Select "Submit Application"

**4.** Check your email for your **Username and Password** if you have not yet done so. Your CU Student ID Number will be emailed separately.

If you don't receive an e-mail within 10 minutes of completing your application and you have checked your Junk Mail, call CU Succeed at 303-315-7030.





## **Step 2: Register For Your Class**

Be	fore you register, find your Class Number:	Class Number
•	Go to <u>clas.ucdenver.edu/cusucceed/students</u> click Course Number Listing	Class Number
•	Select the appropriate course list (Spring 2018)	Class Number
•	Find your high school and your class, write down your <b>5-digit class number</b>	

## You must register by February 12, 2018 to earn credit

#### How to Register For Classes:

1. Go to the Student Portal (PassportID portal) and log in www.ucdenver.edu/ucdaccess

\*Forgot your password/password not working? Reset it here www.ucdenver.edu/passwordreset

Navigate to Student Center>All Student Functions on the left hand side of the screen:

Student Facul	ty 🗘			
Student Center -		Financial Aid +	Student Billing +	
All Student Functio	ons			

2. Navigate to Register for Classes (add/drop):



3. To Add classes, navigate to "Add Classes":

Class Search				
Enrollment Shopping Cart				
Add Classes				
Drop Classes				
Edit a Class				
Swap Classes				
Class Schedule				
Open Enrollment Dates				



#### 4. Select your term, and select the "Continue" button:

1 STEP 1		STEP 2		3 STEP 3		STEP 4	
Select a term then select Contin	nue.						
SELECT	TERM			CAREER		INSTITUTION	
Select	Spring 2017 L	Spring 2017 UC Denver		Undergraduate		CU Denver	
• Select	Summer 2017	UC Denver		Undergraduate		CU Denver	
						Continue	

5. Before proceeding to registration, and once every term, you will be asked to verify your home and local addresses, provide your phone number, and verify your emergency contact:

Student Emergency Contact and University Emergency Notification System	
<u> </u>	🗮 Menu
Required Field	
Student Emergency Contact	
You must provide the University with your HOME and LOCAL contact information as well as your EMERGENCY contact information each semester before you may re-	gister. This
information will be used in the event we need to contact you urgently for health or safety reasons.	
University Emergency Notification System (ENS)	
In case of an emergency, make sure you get the message! The campus ENS provides information about the campus closures, extreme weather, and other emergencie	es- sent straight
to your cell/mobile phone. By entering your cell phone number below, you will be registered.	
Additional instructions:	
1. Provide your HOME address.	
<ol><li>Your local address is vital for contacting you nearby your campus of attendance.</li></ol>	
3. All sections must be completed below.	

5a. You will not be able to proceed to registration until you enter a home and local address type.

Addresses on file	(M.)	
HOME and LOCAL are required.		
ADDRESS TYPE	*ADDRESS	EDIT
Hame		🖋 Edit
Mail		🖋 Edit
Local		🖋 Edit
+ Add a new address		
I verify that the address(es) abo	ove are accurate and up to date	

5b. Verify that your phone number is accurate. A cell phone number is required to proceed.

Phone numbers on file				
Your cell phone informati unless you specifically "o phone.	on will be included in the CU Denver Em opt out" below (which is strongly discoura	ergency Notification System SHORTLY / ged). If you do not have a cell phone, en	AFTER CENSUS DATE of the semester fi ter 000-000-0000 and provide a landline p	or which you are registering, phone number as your local
CELL/MOBILE is require	d.			
"PHONE TYPE	*TELEPHONE	EXT	PREFERRED	DELETE
Home 🗸			Select	🗙 Delete
Cell/Mobile 🗸			Select	X Delete
+ Add a Phone Numbe	e de la companya de la			
I verify that the phon	ne number(s) above are accurate			
The phone number a	above is a TTY device?			
By checking this box on my cell phone ab University email acc	x and/or entering an invalid or "000-000-000 out emergencies occurring on campus. "No ount.	0" cell/mobile phone number, I elect to opt te: If you opt out of receiving emergency n	-out of the Emergency Notification System, I otifications on your cell/mobile phone, you	will not receive notifications will still receive them to your



5c. Verify your emergency contact. You must list at least one person as an emergency contact before proceeding.

Emergency contacts or	file						
Emergency Contact Ir information will not be	formation – in the event t included in our Emergen	the University needs to cy Notification System.	contact someone You must provide	e on your behalf sho e contact name, rel	ould you be involved in or ationship, address and p	r experience a health c hone.	r safety emergency. Thi
PRIMARY CONTACT	"CONTACT NAME	'RELATIONSHIP	*PHONE	EXTENSION	EMAIL ADDRESS	EDIT	DELETE
Select		Parent				🖋 Edit	× Delete
Select		Parent				🖋 Edit	× Delete
+ Add an Emergend	cy Contact						
I verify that the er	mergency contact informat	ion is accurate and up to	date				

5d. Once you have verified this information, select "Continue" on the bottom right side of the page:



6. If you have not taken classes at the University of Colorado Denver before, you will be asked to electronically sign a Tuition Payment Disclosure Statement. If you agree, press "I Agree" at the bottom of the page.

7. Search by your Class Number:

Don't have it? Find it at <u>www.clas.ucdenver.edu/cusucceed/student-information</u>; on the right side of the page select the button for "Spring 2018 Course Offerings" <u>DO NOT SEARCH BY SUBJECT</u>

B	Select Class
	Search By Class Number
1	Search by Subject and Catalog Number
1	A Advanced Search
	Search

#### Enter your five digit class number and press "Submit Class Number":

<ul> <li>Search By Class Number</li> </ul>		
Enter Class Number	17235	Submit Class Number
✓ Search by Subject and Catalog Number		
<ul> <li>Advanced Search</li> </ul>		

Your selected class should appear, and you can press "Next" to proceed:

STEP 4	STEP 3		3 STEP 2	1 STEP 1	D STEP 1	
				- Core Composition I	ENGL 1020	
START/END DATE	INSTRUCTOR	ROOM	DAYS & TIMES	COMPONENT	SECTION	
06/05/2017 - 07/29/2017	[]:	TBA	TuTh 10:30AM - 1:00PM	Lecture	001	
06/05/2017 - 07/29/2017	120000-	TBA	TuTh 10:30AM - 1:00PM	Lecture	001	



8. Once you have your class/classes in your shopping cart, you are ready to proceed with enrollment. Select class/classes you wish to enroll in and press "Add Selected Classes":

OPEN	CLOSED	(	CLOSED WAIT LIST AVAILABLE	A SCHEDULI	ECONFLICT	ERROR	
						•••••	•
	IENT ORDER	STATUS	ENROLL STATUS	CLASS	DAYS/TIME	S	ROOM
				ENGL 1020-001 (17235)	TuTh 10:3	0AM - 1:00PM	TBA
X Delete Sel	lected						

#### To finish the process, select "Finish Enrolling":

STATUS	ENROLL STATUS	CLASS	DESCRIPTION	DAYS/TIMES	ROOM	INSTRUCTOR	UNITS
•		ENGL 1020-001 (17235)	Core Composition I (Lecture)	TuTh 10:30AM - 1:00PM	TBA	(Contractor)	3.00
				Cancel	Previou	s Finish Er	nrolling

If your request is successful, you will receive a message of "Success". If you receive an error message you are not enrolled, follow the prompts to resolve errors if necessary.

View the following status report for enrollment confirmations and errors:

SUCCESS:WAIT LISTED	SUCCESS: ENROLLED	ERROR: UNABLE TO ADD CLASS		
CLASS	MESSAGE		STATUS	
ENGL 1020	Success: This class has been added to your schedule.		0	
	Resolve Errors	My Class Schedule	Add Another Class	

# **Congratulations, you are enrolled!**

Don't forget to submit your Parent/Guardian Financial Responsibility Form to your Instructor by February 12, 2018



# **How to Pay Tuition**

# Pay Tuition by March 30, 2018

## Online:

1. Go to the Student Portal (Passport ID portal) and log in <u>www.ucdenver.edu/ucdaccess</u>

2. Select the "Student Billing" drop down menu on the left side of the screen.

3. Select "Pay Your Bill" to view your balance and make a payment.

## By Mail:

Check payable to CU Denver

**CU Denver Bursar's Office** 

13120 E. 19th Ave.

Campus Box A098

Aurora, CO 80045

\*\*Please include the Student name and Student ID number on the check.

## By Phone:

Call the Bursar's Office at **303-315-1800.** 

\*\*Have your Student ID number ready.

## **\*\*SPECIAL NOTE:** CU Denver Email Account

All CU Succeed students and faculty are automatically given a CU Denver student email account. CU Succeed will use the email you provide in your application for all non-sensitive communications. All official CU Denver communications will be sent to your CU Denver student email account, please check this account frequently at <u>www.ucdenver.edu/email</u> (Click the login button at top right)

Alternatively, you can forward CU Denver email to an account you check regularly. **Be aware that your personal account may not be secure**, and some sensitive information may be forwarded from your CU Denver account if you choose this option. We have included instructions on how to forward messages from your CU student email address to a different account. Call 303-724-4357, option 6, for help.

Be sure to add cusucceed@ucdenver.edu to your contacts so our emails won't be classified as junk mail.

## How to forward your CU Denver email to your personal email address:

- Go to <u>http://www.ucdenver.edu/email/Pages/login.aspx</u> and log in at top right of page. The username and password are the same for your Student Portal (Passport ID Portal.) (See pg. 1)
- 2. At the top right, click the settings gear icon-select "Options"
- 3. On the left side of the screen expand "Mail", expand "Automatic Processes" and select "Inbox rules"
  - i. Click on the + symbol to add a new rule
  - ii. Give the rule a name such as "Forward"
  - iii. Select "Apply to all messages" in the first drop down
  - iv. Select "Redirect" in the second drop down
  - v. Enter desired email at the top next to TO:
  - vi. Click ok
- 4. Click ok/save

Only messages sent after this rule is created will be forwarded.

Be aware that not all personal email accounts will be secure and some sensitive information may be forwarded.



# How to Order a Transcript

Please be aware that your high school transcript won't include your credits for CU Succeed classes. In order to transfer these CU credits, you'll need to order an official transcript from CU Denver to be sent directly to your future college.

- 1. Go to <u>www.ucdenver.edu/transcripts</u>
- 2. Click on the "Request Official Transcripts" button
- 3. Click "Create Account" (or, if you have previously ordered a transcript or created an account, log in)
  - Use a personal email address that will not expire
  - Dates do not need to be exact
  - Enter "0000" for your Social Security number
  - Input your Student ID#.

\*If you need your ID#, call the Registrar's Office at 303-315-2600

5. Once your account is created, type in the name of the college where the transcript should be sent, then click on the Search button. This will bring up a list; click on the most appropriate choice. If you are unsure where to send your transcript, call the admissions office of the school you will be attending.

[You can also click on "Send to Yourself, Another Individual, or Third Party" below the box. ]

- 6. Click on "Product Type" you want (electronic or paper):
  - The campus you attended was Denver
  - Electronic transcripts cost \$10 and will be sent to your designated email address in 1-3 hours
  - Standard paper transcripts cost \$12 and will arrive by mail in 7-10 days.
- 7. Provide consent and payment



## **Frequently Asked Questions**

## I don't know my student ID number (SID).

You will receive an **email containing your SID** within 5 minutes of submitting your application. Be sure to check your Junk Mail folder if you don't see it in your Inbox. If you have lost the email or it doesn't arrive in 24 hours, call CU Succeed at 303-315-7030 or the Registrar's Office at 303-315-2600.

## My username and password for the Passport ID Portal are not working.

Your Password might be expired. Retrieve your username and password at <u>https://myaccount.ucdenver.edu</u>. Enter your information and you will be directed to a page with your username and a link to reset your password. \*After 90 days, you will need to reset your password.

## I forgot my security questions or I am locked out of my account.

Call the IT help desk at 303-724-4357. They can unlock your account or reset your questions.

## I do not know my class number, or my class is not found.

Your **5-digit class number** is at <u>www.clas.ucdenver.edu/cusucceed/student-information</u> Click on the "Get Your Class Number" button, select the Spring 2018 Course List, and find your high school and your course.

## I keep getting the error message, "You do not have access to register at this time."

Click on the Menu button and select "**term information**". Then select "**activate a new term for enrollment.**" Follow the prompts and click the **Add** tab once the term is activated. If you continue to receive the error, contact the Registrar's Office (303-315-2600). If you do not have the "activate new term for enrollment" option, you will need to reapply.

## What is the drop deadline?

**February 23, 2018** You MUST drop the course online (*not just with your high school*) or you will still be financially responsible. Find instructions at <u>www.ucdenver.edu/cusucceed</u>. Click the "Register Here" button and choose "Dropping a Course" on the left side of the screen.

## How much is the credit and how do I pay?

Tuition is usually \$77 per credit hour. Check the Course Offerings on our website for specific course amounts. You can pay through your Passport ID portal, online or by mail. See your registration packet for payment instructions.

## Can I use COF (Colorado Opportunity Fund) towards my CU Succeed Tuition?

Unfortunately, COF cannot be applied to your CU Succeed tuition.

### Will the college I attend accept CU Succeed credit?

We cannot guarantee that any college will accept CU credit. We encourage you to research this further by contacting the institutions you are interested in attending.